

Isaac Smith

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EDUCATION

University of Arkansas, College of Engineering
Bachelor of Science, Industrial Engineering and Operation Analytics

Fayetteville, AR
Expected May 2028

Minor, Engineering Management

- Dean's List recipient
- 3.6 GPA

WORK EXPERIENCE

City of Fayetteville
Recreation Program Assistant

Fayetteville, AR
September 2024–Present

- Diffused volatile patron interactions while upholding City rules and ordinances
- Assisted in pre-season event planning utilizing tools such as Excel to present data to Recreation Managers
- Ensured patron satisfaction within recreation programs by supervising sites during activity

City of Fayetteville
Assistant Pool Manager

Fayetteville, AR
May 2024–September 2024

- Managed a crew of 26 lifeguards/cashiers to ensure patron satisfaction and safety
- Developed a schedule to minimize wasted labor while ensuring safety standards were met
- Led pre-season training to maximize employee readiness, establish work standards, and introduce employees to each other
- Developed in-service training schedules to maintain knowledge and crew moral
- Conducted crew audits to find areas of weakness within the team

Raising Canes
Crew Member

Fayetteville, AR
September 2022–December 2024

- Participated in community outreach and marketing, promoting restaurant image while helping the community
- Directly contributed to a top performing location nationally, serving two cars per minute during peak times
- Accurately managed cash flow totaling over \$1,200 per shift on average
- Received certifications to work and train all positions in the restaurant

Light Works
Contractor

Fayetteville, AR
April 2024-Present

- Installed event lighting, drape, and floral grids
- Collaborated with planners and other contractors, exceeding expectations to increase sales for future events
- Adapted install plans to last-minute changes while upholding quality standards

Crystal Waters Pool
Self-Employed

Folsom, CA
May 2019-July 2022

- Serviced seven pools weekly
- Ensured chemical stability and water cleanliness
- Analyzed equipment state to recommend maintenance or replacement leading to an increase in revenue

LEADERSHIP AND INVOLVEMENT

University of Arkansas
Engineering Peer Mentor

Fayetteville, AR
August 2025–Present

- Met eight mentees weekly to support improved academic performance
- Met biweekly with a leader from my department to advance leadership skills
- Planned and conducted group meetings to connect students with one another to form a support network